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## State of Illinois Department of Corrections Recognized for Outstanding Business Achievements

### *Earns Microsoft Dynamics® Award Excellence in Extending CRM*

TAMPA, Fla. (March 21st, 2011) – Tribridge is pleased to announce our customer, State of Illinois Department of Corrections, was recognized by Microsoft® with a 2011 Microsoft Dynamics Customer Excellence Award for excellence in extending Microsoft Dynamics CRM (xRM) and will be honored by Microsoft executives at an awards luncheon on Monday, April 11, at Convergence 2011 Atlanta, the premier Microsoft Dynamics user conference.

The 2011 Customer Excellence Awards, which are presented in 19 categories, recognize and celebrate Microsoft Dynamics customers that have achieved notable accomplishments using Microsoft Dynamics solutions.

State of Illinois Department of Corrections was recognized for extending Microsoft Dynamics CRM to begin the process of providing comprehensive offender management to a user base of 6,000 Corrections officers, counselors, records office staff and others. The solution, called Offender360, will deliver a user-friendly, searchable Web-based interface of offender tracking data that delivers significant reductions in paperwork, reporting and transfer costs.

“The staff at IDOC should be commended for their commitment and excellent work towards the completion of the first phase of Offender360,” said Illinois Department of Corrections Acting Director Gladys C. Taylor. “We can now envision the tools that will be in place to successfully manage this agency’s operations. We would also like to acknowledge the teamwork of Microsoft and Tribridge as they help us to realize our computer technology goals.”

Established in 1997, the Customer Excellence Awards are awarded each year at the Convergence user conference in the United States. Microsoft Dynamics customers, partners and team members submit nominations. Judging teams for each of the categories rated nominations on category specific criteria. Proposed winners for each category were then presented and reviewed by a panel of Microsoft executive judges for final approval. As part of that final review winning customers were chosen, including the Overall Excellence Award winning customers.

“We are extremely proud of the IDOC team for their work on the Offender360 project,” said Josh Jaquish, Director of Public Sector Solutions at Tribridge. “Microsoft couldn’t have chosen a better example of how the right technology in the hands of people with a clear vision and personal dedication can put an organization on the path to success”.

#### Tribridge Office Locations

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Microsoft Dynamics is a line of financial, customer relationship and supply chain management solutions that help businesses work more effectively.

***About Illinois Department of Corrections***

IDOC operates 27 prisons throughout Illinois in addition to work camps, boot camps and adult transition centers. The agency is committed to operating a safe and secure prison system as well as enhancing prison-based treatment, prevention programs and the successful reentry of inmates into society which will lead to lowering recidivism rates.

***About Tribridge***

Founded in 1998, Tribridge is a national IT services and business consultancy dedicated to helping customers become more productive, profitable, competitive and secure. From software selection and implementation to technology infrastructure design and support, Tribridge's 300 professionals leverage a unique combination of industry expertise, technical proficiency and proven service methodology to create an exceptional customer experience and promote a solid return on IT investments.

Tribridge serves more than 2,500 customers throughout the United States and has been formally recognized by top companies like Microsoft as a worldwide leader in enterprise resource planning (ERP), customer relationship management (CRM), Cloud Computing and other web-based solutions and services. [www.tribridge.com](http://www.tribridge.com).

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